

CHRISTOPHER L. BROWN
Principal
AFH Services, Inc.

Chris Brown was formally a Manager in the Legal Technology Services practice of a Big Four firm's Litigation Advisory Services Group. Mr. Brown specializes in helping organizations with all aspects of document, records and information management involving paper-based and electronic documents and records. He also assists organizations, their law departments and law firms with developing technology solutions for complex legal management issues. Some areas of focus include: (1) legal department and law firm technology strategic planning; (2) legal industry benchmarking, best practices, and surveys; (3) database systems analysis and design for litigation support; and (4) litigation advisory services.

Mr. Brown previously worked as an independent advisor, where he provided advisory services to the corporate law department of a Fortune 15 insurer, focused on the application of technology to meet the challenges within the litigation support section of the department. In addition, he has spent more than ten years working with law firms, companies, and the federal government providing expertise in all phases of automated litigation support.

Legal Technology

- For a Fortune 15 insurer advised the corporate counsel for litigation support on the application of technology within the department. The engagement included evaluation of and recommendations on litigation support application service providers (ASPs); technical project management for ASP customization; evaluation and selection of out-source document processing vendors; evaluation of and recommendations for internal document processing software; preparation of internal document processing procedures & training curriculum.
- For an AmLaw 100 firm, advised and provided project management for all phases of electronic discovery and review in conjunction with a Hart-Scott-Rodino second request filing. The engagement included assessing the corporate client's IT technologies in multiple locations to determine the scope of potential discovery; advising the law firm and the corporate client on the appropriate methodology for "harvesting" potentially relevant documents, and working with the legal team to develop search strategies for "culling" out unresponsive files.
- For an AmLaw 100 firm (as a facilities management vendor) designed, equipped, and staffed an on-site document imaging facility capable of processing one million pages per month.
- For the Washington, DC office of an AmLaw 100 firm advised all legal staff as manager of litigation support.
- For the United States Department of Justice advised legal teams and provided project management in all phases of litigation support including document discovery, document imaging & indexing, document repository management, and trial support center management.

Document Image-Enabled Workflow

- For a Fortune 100 insurer participated on a team that implemented document imaging and workflow technology to automate the insurer's processing of claims, reducing the time to process a claim from ten business days to two business days.

Education

- George Mason University School of Law, one year completed
- BA, Political Science – Washington College

Speeches and Presentations

- *Image-Enabling Legal Records Management Software*; American Legal Association Regional Conference, Philadelphia, PA, 1999.